

***I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN***  
**RESOLUTIONS**

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
501-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating Yolanda Galsim on the nomination of the Guam Hotel and Restaurant Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend her contribution to our island's hospitality industry and Guam's visitors.	9/5/24 8:00 a.m.	9/8/24 7:00 p.m.						

***I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN***  
**2024 (SECOND) Regular Session**

**Resolution No. 501-37 (COR)**

Introduced by:

Therese M. Terlaje *TMT*

**Relative to recognizing and congratulating Yolanda Galsim on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.**

1        **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***  
2        ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3        **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the  
4        achievements of the dedicated professionals in our hospitality and tourism industry who  
5        have committed themselves to serving our community with excellence, upholding the  
6        highest standards, and contributing significantly to the well-being and satisfaction of  
7        our people and visitors alike; and

8        **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the  
9        island’s economy, welcoming visitors from around the world to experience the unique  
10       beauty, culture, and warmth of the *CHamoru* people; and

11       **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist  
12       accommodations play a crucial role in ensuring that visitors experience the highest  
13       standards of cleanliness, comfort, and safety during their stay, thereby enhancing the  
14       overall reputation of Guam as a premier travel destination; and

1           **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,  
2 encompassing meticulous attention to detail, the maintenance of guest rooms and  
3 common areas, the management of laundry services, and the provision of a welcoming  
4 environment that reflects the spirit of hospitality for which Guam is known; and

5           **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam’s  
6 hospitality industry, providing guests with a first impression of the island’s commitment  
7 to excellence, and frequently going above and beyond to accommodate the diverse  
8 needs and preferences of visitors; and

9           **WHEREAS**, the dedication and hard work of Guam’s housekeepers contribute  
10 significantly to the success and sustainability of the island’s tourism sector, directly  
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion  
12 that drives economic growth; and

13           **WHEREAS**, housekeepers in Guam’s hospitality industry not only support the  
14 visitor experience but also play an integral role in maintaining public health and safety  
15 by adhering to rigorous sanitation protocols, especially in the wake of global health  
16 challenges, thereby protecting both visitors and the local community; and

17           **WHEREAS**, the contributions of housekeepers extend beyond the confines of  
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam’s  
19 natural environment, ensuring that the island remains a pristine and attractive  
20 destination for generations to come; and

21           **WHEREAS**, Yolanda Galsim has been a dedicated and integral part of the Hotel  
22 Nikko Guam team for the past eleven (11) years, consistently delivering high-quality  
23 service and playing a vital role in maintaining the hotel's reputation for excellence; and

24           **WHEREAS**, Yolanda's commitment to her work is evident in the meticulous  
25 care she takes in preparing guest rooms, ensuring that each guest’s stay is comfortable  
26 and enjoyable, thereby contributing to the positive experience that guests have at the  
27 Hotel Nikko Guam; and

1           **WHEREAS**, her willingness to go above and beyond is demonstrated by her  
2 eagerness to assist her colleagues, whether by helping them with their assignments after  
3 completing her own tasks or by stepping in to cover for others when they are unable to  
4 work; and

5           **WHEREAS**, her positive attitude, strong work ethic, and dedication to her team  
6 have made her an inspirational figure within the hotel, earning her the respect and  
7 admiration of both her colleagues and supervisors; and

8           **WHEREAS**, Yolanda’s exceptional service and unwavering commitment to her  
9 role have significantly contributed to the success of the Hotel Nikko Guam and to the  
10 overall hospitality industry on Guam; now therefore, be it

11           **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*  
12 *Lihselaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and  
13 congratulate Yolanda Galsim on the nomination of the Guam Hotel and Restaurant  
14 Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend  
15 her contribution to our island’s hospitality industry and Guam’s visitors; and be it  
16 further

17           **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules  
18 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of  
19 the same be thereafter transmitted to Yolanda Galsim; and to the Honorable Lourdes A.  
20 Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF  
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE        DAY  
OF SEPTEMBER 2024.**